

Terms and conditions

1. Description

This Service is available for Business Customers in the Isle of Man wishing to pay the postage for letters, cards or small packets from their clients.

2. Available to

Business Customers registered in the Isle of Man.

3. Definitions

- 3.1. 'Business Customer' means any person or company using the Service to assist their business or for monetary gain.
- 3.2. 'Charges' means the charges for the use of the Service as set out in section 9 below.
- 3.3. 'Credit Account' means a credit account agreed between You and the IOMPO upon the terms set out in the Terms and Conditions.
- 3.4. 'Customer' means any legal person applying for the Service.
- 3.5. 'Designated Address' means your permanent Isle of Man address or address at which your company is registered or incorporated.
- 3.6. 'IOMPO' means the Isle of Man Post Office (a statutory board of Tynwald).
- 3.7. 'Licence' means a licence granted to You by the IOMPO in accordance with section 5.2 below.
- 3.8. 'Personal Customer' means Customers who use the Service normally for convenience only.
- 3.9. 'Service(s)' means the freepost services.
- 3.10. 'Terms and Conditions' means the general terms and conditions which apply to the delivery of the Service and which can be found at www.iompost.com
- 3.11. 'We', 'Us' and 'Our' means the IOMPO.
- 3.12. 'You' and 'Your' means the Customer.

4. General Terms

The Terms and Conditions apply to the provision of these Services by the IOMPO.

5. Application

- 5.1. Before this Service can be used:
 - 5.1.1 an application form must be completed by You and accepted by the IOMPO
 - 5.1.2 the appropriate Charge paid to purchase a License
- 5.2. Once all of the requirements as set out in point 5.1 have been satisfied, the IOMPO will issue you with a licence to use the Service upon the terms set out in these terms and conditions (the 'Licence').

6. Services and Duration

- 6.1. Once Your application has been accepted by the IOMPO they will issue You with a Licence. The Licence is issued for a period of twelve (12) months (the 'Term') and the Charge is payable for the full Term. A Licence may be renewed annually for further twelve (12) month periods. IOMPO is not liable for any refund or credit if the full Term is not utilised for any reason initiated by either IOMPO or You.

- 6.2. All items received from You using this Service will be counted by the IOMPO and sent directly to the Designated Address.

7. Special Conditions

- 7.1. You must have a Credit Account and maintain it for the Term.
- 7.2. Freepost mail cannot be redirected after delivery to the Designated Address.

8. Limitations/exceptions

The Service is available for replies posted in the Isle of Man, the UK and Channel Islands only.

9. Charges and Payment Terms

- 9.1. Details of the Charges can be found at: www.iompost.com
- 9.2. If an item is received after the Licence has expired, a surcharge as an unpaid item will be applied for payment by the addressee.